

General information:

Reception opening hours:

Sunday-Tuesday: 06.00-22.00

Wednesday: 06.00-23.00

Thursday- Saturday: 00.00-24.00

Please note, that check-in is possible 24/7, every day. If your time of arrival is after the reception closing hour, you can pick up your key-card at 7/eleven store, right across the hotel.

Please note, that we are available for your assistance after the reception closing hours as well.

Please, contact us on the following phone numbers:

+4598102200

+4598102800

Check-in time: Check-in is available from 15.00.

We can offer storage facility for your luggage in case you would prior the check-in time.

Upon request and in case of availability, we can offer early check-in (before 12.00) for the fee of 200 DKK/ hours.

Check-out: Check- out is at 11.00

Upon request, we can offer the possibility of late check-out for the fee of 100 DKK/ hours

Lounge area:

Our Lounge area are available for use of our guest during the day until 21.00.

We are offering complimentary coffee and tea during the day.

Breakfast:

Our buffet- breakfast is served in the Lounge and is included in the room rate

- Monday- Friday: 6.30-10.00
- Saturday- Sunday: 8.00-10.30

Payment:

We accept all kind of credit cards; and cash- Danish Kroner and Euro (only banknote, not coins).

Please note, that in case of cash payment we need to register a working credit card. This registration will be deleted after check-out.

Cancellation policy:

Cancellation within 24 hours of arrival is fully payable

Parking:

We can offer 50% discount of your parking, in case you park at Q-Park, parking house. Only take a parking ticket at the parking house and contact us at the reception. Reservation of the parking place is not needed.

Smoking:

Smoking is strictly prohibited. Violation of the non-smoking policy cause a fine of 5,500 DKK

Children:

All children are welcome. Unfortunately, we cannot provide any extra facilities such as cot or baby carriage.

Pets:

Pets are not allowed